

<b>Office Of Fair Hearings Program Goal</b>		<b>Agency/Program #:</b> 6901-08-G3
		<b>Division:</b> Quality Assurance
		<b>Program:</b> Office of Fair Hearings
<b>Agency Name:</b>	Department of Public Health and Human Services	
<b>Agency Contact:</b>		Enter Phone #
<b>LFC Contact:</b>	Senator Cobb, Senator Williams	
<b>LFD Liaison:</b>	Kris Wilkinson	444-5834
<b>OBPP Liaison:</b>	Robert Hamud	444-0054

## Program or Project Description:

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Appropriation, Expenditure and Source				
Fund Name:	2008		2009	
	Approp.	Expended	Approp.	Expended
General Fund				
State Special				
Federal Funds				
<b>Total:</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

Approp & Expenditure numbers are as of October 31, 2007

## Goal(s):

Provide timely and impartial Informal Dispute Resolutions (IDR) conferences and recommendation for nursing home facilities disputing DPHHS-cited deficiencies.

## Performance Measures :

1. Maintain fair and impartial Office of Fair Hearings IDR decisions within state guidelines
2. Maintain a 90% timely decision percentage for all IDR recommendations within statutory timelines for the calendar year.

2009 Biennium Significant Milestones:		Completion Dates	
		Target	Actual
1			
2			
3			
4			
5			

**Performance Report:****LFD Narrative:****EXECUTIVE CHANGES**

1. Changes to Goals/Initiatives No
2. Changes to Performance Measures No

**LFD Assessment**

1. Goal is measurable within the biennium Yes
2. Progress towards goals Warning
  - a. 1. Unable to measure
  - b. 2. On-track the division has improved percentage of hearings rendered in a timely manner by 5 % over FY 2007

**Appropriation Issues**

1. Appropriation/Expenditures Provided No
2. Other Appropriation Issues

**Options regarding goal/initiative and performance measures**

The workgroup may wish to

Consider requesting an update from on the Fair Hearings in November 2008 workgroup meeting to see if this continued improvement is sustained

Request measurements relating to maintaining fair and impartial Informal Dispute Resolutions (IDR)



Version	Date	Author

Change Description



GOVERNOR'S OFFICE OF  
BUDGET AND PROGRAM PLANNING

## **Goals/Objectives**

**Agency Contact:** Jeff Buska - QAD Administrator

**Phone Number:** 406-444-5401

**Agency Name:** DPHHS

**Division:** Quality Assurance Division (QAD)

**Program (identify and briefly describe):** Office of Fair Hearings - IDR Decisions

### **List a single goal and brief description:**

Provide timely and impartial Informal Dispute Resolutions (IDR) conferences and recommendations for nursing home facilities disputing DPHHS-cited deficiencies.

### **Describe the performance measures related to this goal:**

Maintain fair and impartial Office of Fair Hearings IDR decisions within state guidelines

Maintain a 90% timely decision percentage for all IDR recommendations within statutory timelines for the calendar year.

### **List significant milestones and target dates to be completed in the 2009 Biennium:**

### **Describe the current status of the measurements related to the goal:**

Baseline Measurement Calendar Year 2005 & 2006

IDR decision rendered in timely manner:

CY 2005 - 28%

CY 2006 - 93%

Current Status

IDR decision rendered in timely manner:

CY 2007 YTD - 100%